

THE PORCH LIGHT

HALDIMAND NORFOLK HOUSING CORPORATION NEWSLETTER | SPRING 2025



A newsletter for our residents at Haldimand Norfolk Housing Corporation, Long Point Non-Profit Housing Corporation, Dunnville Non-Profit Housing Corporation, and South & Metcalfe Non-Profit Housing Corporation.

Who Do I Call?

519-426-7792

Properties in Norfolk County including Port Rowan, Delhi, & Simcoe

Todd Smith
Property Manager, ext. 115

Clair Stanley
Property Management
Assistant, ext. 116

1-800-265-2819

Properties in Haldimand County plus Waterford and South & Metcalfe Non-Profit

Tricia Feist
Property Manager, ext. 123

Alexa Wray
Property Management
Assistant, ext. 113

Our Office Hours

Mon-Thurs 9:00 am - 4:00 pm
Friday by appointment only

Save gas! Members of our Property Management Team have site hours each week at many of our locations and are available to meet with you at one of our site offices. Just give us a call to set up an appointment or to find out when we will be at your location.

HNHC Marks a Milestone: 50 Years of Community, Commitment, and Care

In 2025, Haldimand Norfolk Housing Corporation (HNHC) proudly celebrates 50 years of service to the residents of Haldimand County and Norfolk County. Since our founding in 1975, we've remained dedicated to our mission: providing safe, affordable, quality housing and making a positive impact in our communities.

Over the past five decades, HNHC has grown from a modest housing provider into a cornerstone of support and stability for individuals and families across our region. With a focus on fairness, accessibility, and community well-being, our work goes beyond housing—we build homes, foster connections, and support brighter futures.

"Fifty years is more than a milestone—it's a celebration of the people we've served, the communities we've helped shape, and the values we continue to uphold."

Highlights of Our Journey:

- Expansion of housing options across Haldimand and Norfolk, meeting the needs of seniors, families, and individuals
- Strong partnerships with local agencies, service organizations, and our municipality
- A tenant-focused approach that prioritizes safety, accessibility, and community

We're extremely proud that last year we completed deep renovations on 10 family homes that had been vacant due to disrepair. These homes are now fully re-rented and occupied.

As we honor our past, we also look forward to the future. HNHC is committed to continuing its legacy through modernization, innovation, and stronger relationships with tenants and partners.

Looking Ahead

In the years to come, HNHC will:

- Continue upgrading and expanding housing options
- Strengthen tenant supports and community partnerships
- Lead with integrity, inclusion, and responsiveness

We are excited for what's ahead, and we thank everyone who has walked with us, from long-time residents and dedicated staff to supportive community partners.

Thank you for being part of 50 years of HNHC.
We look forward to many more.



Welcome to Our Team!

We're thrilled to welcome Jan Pikula as our new Residential Maintenance Lead Hand!

Jan comes to us with lots of experience in residential maintenance and a real passion for making sure homes are safe, comfortable, and looking their best. In his new role, he'll be managing daily repairs, and keeping everything running smoothly for our tenants.

Jan's hands-on skills and easygoing leadership style make him a great addition to our team. We're excited to have him on board and can't wait to see the great work we'll accomplish together.

Be sure to say hi and help us give Jan a warm welcome!



HNHC Maintenance Schedule

<u>Monday</u> Simcoe	<u>Tuesday</u> Delhi	<u>Wednesday</u> Dunnville	<u>Thursday</u> Caledonia Hagersville Waterford	<u>Friday</u> Port Rowan Port Dover
-------------------------	-------------------------	-------------------------------	--	---

Who to Call

Clair Stanley Property Management Assistant 519-426-7792 Ext 116	For Norfolk County (except Waterford and Metcalfe St S)
Alexa Wray Property Management Assistant 1-800-265-2819 Ext 113	For Haldimand County, Waterford, and Metcalfe St S

Examples of Minor Repairs:

Drywall Repairs, Screen Repairs

General Repairs (tightening hinges, lifted floor tiles, baseboard repairs, etc.)

Examples of Emergency/Urgent Repairs:

Water Leak, Smoke Detector Problems, Plumbing or Electrical Problems,
Appliance Issues.

If you are unsure, please contact your Property Management Assistant.

HAVE MAINTENANCE CONCERNS?

CONTACT US

As many of you know we have Jan on our maintenance team to help us better serve you with maintenance concerns. Please contact your Property Management Assistant to schedule a visit.

Residents of our family homes:

Please be reminded as per your lease and County By-Laws, tenants living in a townhouse, duplex, or single family home are responsible to cut grass on their rental property and remove debris from public walkways, walkway leading to the door, and the porch. Staff are onsite monthly to ensure compliance.



Residents of our apartment buildings:

HNHC hires landscapers to maintain lawns on our properties. Please do not add grass seed, sod or soil to grass anywhere on the property. As a tenant you rent your apartment and your patio/balcony. All other property around your building is the responsibility of HNHC. Please keep gardens in pots on your patio or balcony.

Please keep all outdoor personal belongings on your patio/balcony.



Summer Fun!

Haldimand County

Wading Pool Dunnville Kinsmen Park 200 Cedar St, Dunnville ON N1A 1K1

Hagersville Splash Pad - Lions Park - 13 Laidlaw Street Hagersville ON N0A 1H0

Caledonia Splash Pad - Kinsmen Park - 25 Caithness St W Caledonia ON N3W 1B7

Norfolk County

Simcoe Kinsmen Splash Park - 281 Head St N Simcoe ON N3Y 3X8

Delhi Splash Park - 366 Talbot Road Delhi ON N4B 1X4



Please Keep Common Areas Clear

✓ We'd like to remind all tenants that personal items should not be left in common rooms, hallways, or shared spaces for others to take or use. While the intention to give things away may be kind, leaving items in these areas creates clutter and safety concerns for everyone.

✓ If you have items you no longer need, please dispose of them properly or consider donating them to a local charity that accepts gently used goods. Unfortunately, our staff are not able to manage or redistribute items left behind.

✓ Let's work together to keep our shared spaces clean, safe, and welcoming for everyone. Thank you for your understanding and cooperation!

Donations can be made to:

Diabetes Canada

declutterfordiabetes.ca

*Bulky Pickup for both
Haldimand County & Norfolk County*

Contact:

Norfolk Disposal

1-800-616-0347



HNHC
COMMUNITY HOUSING



Warmer Weather, Open Windows & Outdoor Living



A Few Friendly Reminders About Noise & Outdoor Space Etiquette

As the warmer months roll in, we know many of you will be enjoying open windows, fresh air, and time on balconies or in outdoor spaces. It's one of the best parts of summer! To help everyone enjoy the season, here are a few quick reminders about keeping things peaceful and respectful for all:

 **Keep the Volume Down.** Sound travels further with windows open—especially music, TV, and conversations. Please be mindful of your noise levels, especially during early mornings and late evenings. Let's help everyone enjoy a relaxing summer.



 **Be Considerate on Balconies & Patios.** Balconies are great for enjoying the outdoors, but voices carry easily. Try to keep conversations and phone calls at a moderate volume. Avoid shouting or playing loud music outside.

 **Smoking & Scent Awareness.** Please be courteous to neighbours by making sure smoke doesn't drift into open windows or shared spaces. Be mindful of strong scents or substances that could affect others nearby.

 **Keep It Tidy.** Please don't use balconies or patios to store items or leave food/waste that may attract pests. Keep your space safe, clean, and enjoyable for everyone.

 **Pet Courtesy Counts.** If your pet spends time on the balcony or outdoors, make sure they're supervised, not disturbing others, and that waste is cleaned up right away.



We appreciate your cooperation in keeping our community clean, respectful, and enjoyable all summer long.



Have Your Say!!!

A message from Cheri Lloyd Organizational Support Worker

**Part of my role at HNHC is to promote Tenant Engagement.
One of the ways I do this is by encouraging you to
“Have Your Say”.**

**Please email me with ways that we can improve your home to
myvoice@hnhousing.ca**

