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April 16, 2021

## Important News for Residents of Del-Gold Villa

Dear Residents,

We are very excited to share with you the news that Del-Gold Villa will formally become part of the HNHC portfolio!

Effective immediately, Norfolk County will transfer Del-Gold Villa to the Haldimand Norfolk Housing Corporation. This change will streamline administration and provide access to stable, long-term government funding. HNHC has been involved with the management of Del-Gold since 2013 and shares a Board of Directors.

Since taking on the property management duties at Del-Gold, HNHC staff have come to know the residents and are truly pleased to welcome you into our family officially! We look forward to continuing to provide quality service and building on our relationship with you. Del-Gold Villa will continue to operate as a senior community housing building.

**We want to assure you there will be no change or disruption in service. You will have the same knowledgeable and friendly staff working for you.**

Once provincial restrictions are lifted and it is safe to do so we will host a long-anticipated tenants' meeting and celebration. We can't wait to see you!

Should you have any questions or concerns we'd love to hear from you.

Sincerely,

Tricia Feist, Ext. 123  
Property Manager

Todd Smith, Ext. 115  
Property Manager

Matt Bowen, Ext. 111  
CEO, Haldimand Norfolk Housing Corporation



*Strengthening our Counties one neighbourhood at a time.*