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December 1, 2020

Notice to all Residents

Update regarding the COVID 19 Pandemic

Dear Residents;

As most of you know, Haldimand-Norfolk County has moved into the Orange Zone by Provincial order. The Orange Zone is where we are required to *implement enhanced measures, restrictions, and enforcement avoiding any closures.*



What does this mean for housing?

- All common rooms and common washrooms must remain closed.
- Continue to practice social distancing and wash your hands frequently or use sanitizer.
- Wear a mask when in any enclosed public space – this includes common areas of the apartment building – hallways, lobbies, laundry rooms etc.
- All staff and contractors must wear a mask when inside any HNHC property.
- Tenants will be asked to wear a mask or remain a minimum of 6 feet from staff or contractors who must enter your unit for maintenance or other housing matters and will be asked to answer a COVID screening questionnaire.
- Only emergency or urgent maintenance repairs will be completed at this time.
- All routine maintenance requests will be deferred to January or such time as these restrictions are lifted.

We understand this is especially difficult during the holiday season. We appreciate your patience and understanding as we go through this together. If you have questions related to Housing please contact your Property Manager or Property Management Assistant. Contact your family doctor or **Telehealth toll free 1-866-797-0000** if you believe you may have come in contact with a positive case or are experiencing symptoms. Stay in touch with family and friends, be safe and be well.

Sincerely,
The Property Management Team

Strengthening our Counties one neighbourhood at a time.