

RENT IS DUE, NOW WHAT?

For many Ontarians, rent is due, but with so many people out of work because of COVID-19, many are worried about how they are going to pay all their bills.

If your income has changed, you are no longer working or you are waiting for Employment Insurance (EI) please contact your Property Manager to discuss your situation.

Our office is temporarily closed due to the pandemic but we are still here for you. We can be reached by phone or email and our website.

What assistance is available for renters?

- The Canada Emergency Response Benefit (CERB) will provide \$2000/mth for workers that have lost their jobs or are unable to work due to COVID-19 (available early April)
- An additional \$300 per child through the Canada Child Benefit (CCB) beginning in May
- Current social assistance recipients (OW/ODSP) will be able to access discretionary benefits

Where can I find information about the COVID-19 Pandemic?

Telehealth Ontario – For medical advice, you may contact Telehealth Ontario, a free, confidential service. A Registered Nurse will take your call 24 hours a day, seven days a week. 1-866-797-0000

Feeling Ill – If you feel ill, please consult your primary care provider

HNHU COVID-19 Hotline – For general inquiries regarding COVID-19, please call the HNHU COVID-19 hotline 519-426-6170 ext. 9999

Enforcement Hotline – Help enforce public health orders meant to help contain the spread of COVID-19 519-428-8019

For urgent situations requiring immediate medical care, call 911

WEBSITE

HNHC –
www.hnhousing.ca

HN Health Unit –
www.hnhu.org

PHONE

1-800-265-2819

Fax 519-426-7630

EMAIL

hnhc@hnhousing.ca

tfeist@hnhousing.ca

jearl@hnhousing.ca

PAYMENTS

Cheques & Money Orders can be mailed or deposited in our office mail slot

E-Transfers – check our website for details or contact your Property Manager



HNHC
COMMUNITY HOUSING 